

# MULTI-AGENCY QUALITY ASSURANCE AND AUDIT FRAMEWORK



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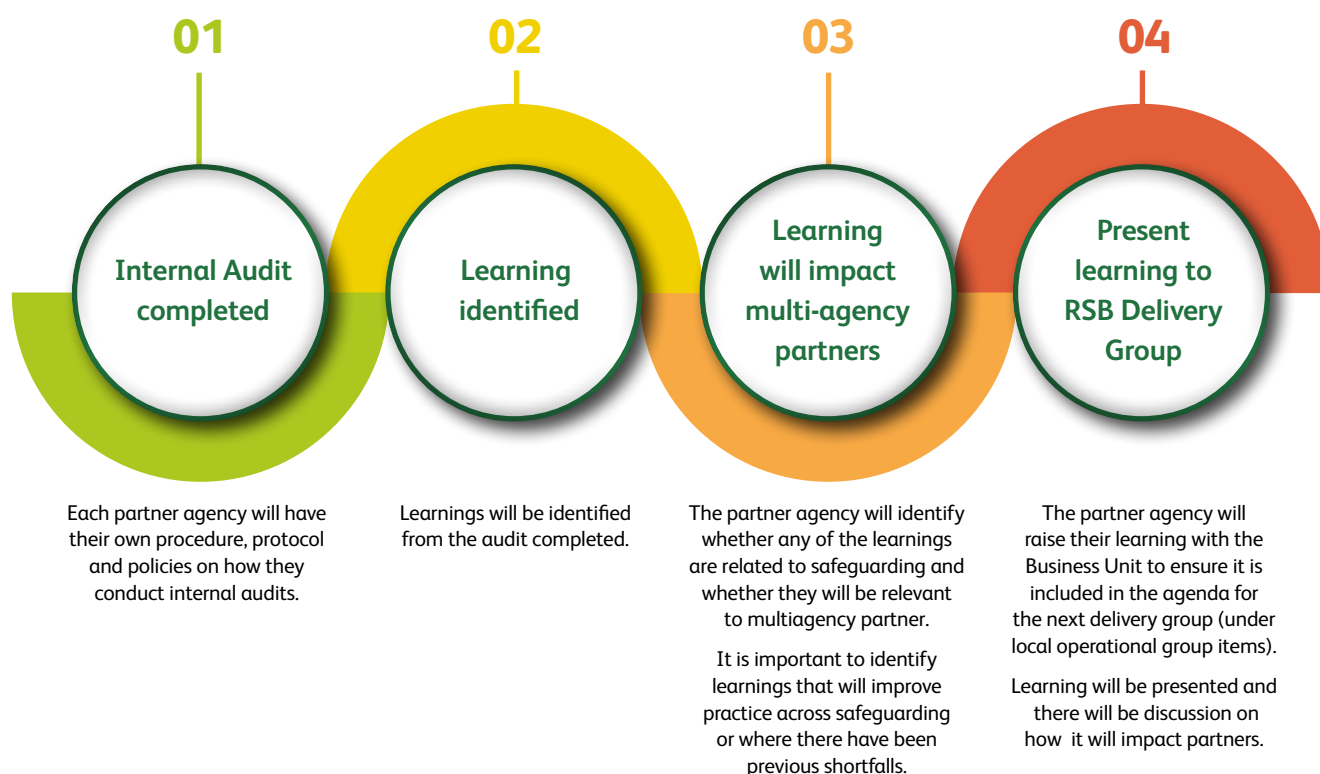
Learning can be identified in a variety of ways, and it is important that Cardiff and Vale Regional Safeguarding Board maintain a culture which promotes and values learning, in which lessons are learned to improve future practice and partnership working.

As per the continuous learning model, this framework will help ensure that there is not only a rigorous assessment of multi-agency safeguarding arrangements, but that learnings are implemented to improve outcomes for children and adults at risk.

# SHARING OF RELEVANT FINDINGS - PARTNERS OWN INTERNAL AUDIT

Cardiff and Vale Regional Safeguarding Board recognise the agencies and organisations have their own internal governance and learning structures. If the findings from an internal audit conducted by a partner will impact multi-agency partners, then it is essential that these findings are shared and discussed by Cardiff and Vale Regional Safeguarding Board to ensure that learning reaches all relevant partners.

This process seeks to complement and build on current single agency arrangements, by adding a multi-agency approach to support partner agencies to learn lessons from a range of reviews, and to use this learning to improve joint working and improve safeguarding outcomes.



# PROGRAMME OF MULTI-AGENCY AUDIT ACTIVITY

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Cardiff and Vale Regional Safeguarding Boards role is to set the strategic direction for safeguarding and to carry out core functions in relation to multi-agency safeguarding, alongside to undertake relevant reviews, audits and investigations.<sup>1</sup>

Audit and quality assurance is not a one-off event and must be part of a continuous cycle of improvement. This framework aims to ensure that any learning or changes that would impact multi-agency partners is shared to ensure safeguarding practice is consistent between all agencies.

There will be a programme of multi-agency audit activity run quarterly. The topic of the audit will be discussed and agreed via delivery group discussion and will be based on findings from reviews or areas of concern, emerging from current risk and data analysis, that would be relevant to multi-agency partners.

Audit activity will also be informed by the Board priorities and agreed framework and principles that have arisen from recommendations made from practice reviews. It will be crucial to audit this activity to determine how the board partners are embedding this work in practice.

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<sup>1</sup> [Safeguarding Boards \(Functions and Procedures\) \(Wales\) Regulations 2015 \(legislation.gov.uk\)](#)

# FORMAT OF MULTI-AGENCY AUDIT ACTIVITY

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Multi-agency audit activity will take place at an agreed time and date, remotely or in person, where all relevant agency members will collectively review safeguarding activity. As previously stated, the topic of the audit activity will have been determined prior to this meeting and will be relevant to multi-agency partners.

Multi-agency audit activity may include:

- Review of how board partners have embedded Board priorities and agreed frameworks into practice;
- Review of case files;
- Review of referrals made (where relevant);
- Review of agencies involved;
- Review of support provided and multi-agency input;
- Review of timescales;
- Review of tools used for assessment;
- Review of engagement with the child/adult at risk;
- Review of information sharing arrangements;
- Identification of good practice;
- Identification of areas of improvement in practice.



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